

Hayden Village Community Association

Ross R. Guckert
President, Hayden Village HOA
5571 Rockpointe Drive
Clifton, VA, 20124

February 27, 2010

SUBJECT: Hayden Village Snow Removal

Dear Secretary Connaughton, Chairwoman Bulova and other Public Officials:

I write to you as the President of the Hayden Village Homeowners Association in Fairfax County, and speak on behalf of the Board of Directors and all members of our community. Hayden Village consists of 210 homes located between Lee Highway (Rt. 29) and Braddock Road (Rt. 620). The Village is served primarily by two state-maintained roads: Sandy Point Lane and Rockpointe Drive. These public roads support the traffic flow from Lee Highway and Braddock Road, and intersect Hampton Forest Subdivision via Harvest Place.

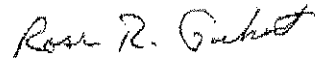
Following the snow storm the area experienced earlier this month, VDOT did not plow or treat Rockpointe Drive or Sandy Point Lane to any visible extent. The roads became extremely unsafe and difficult to navigate as the frozen hard pack was deeply rutted and contained numerous holes. The adjoining public streets and cul de sacs in our community were equally unsafe. No school bus should be expected to travel these streets in the conditions that prevailed up to February 20.

Many of our residents have called and emailed VDOT to complain about these streets. There has not been an effective response until February 20, over two weeks after the first major snowfall. As such, the Board of Directors requests a reply in writing that addresses the following (responses may be sent to the address above):

1. Why VDOT did not plow and treat Rockpointe Drive, Sandy Point Lane, and the adjoining cul-de-sacs and public streets to render them safe and passable for passenger vehicles and school buses.
2. The process that determines the priority for plowing and treating public streets. As an example, the adjoining neighborhood, Hampton Forest was completely plowed to the pavement within 3 days of each snowfall and was safe for travel, yet our neighborhood remained untouched.
3. Advise what our HOA and its residents can do to prevent a recurrence of these unsafe road conditions. The VDOT toll-free numbers and the VDOT email complaint system are not effective, so we request another means to rectify the problem. The solution you recommend must ensure that our concerns are escalated and addressed in a timely manner.

We are, of course, aware that the recent storms have been unusual and extraordinary, and we have nothing but praise for the VDOT crews that work to remove snow and ice from the public roads. However, we want to ensure that government officials are aware of the lessons learned from this episode so we are not doomed to repeat it in the future. We look forward to your response and will gladly share it with our entire community.

Sincerely,



Ross R. Guckert
President
Hayden Village HOA
703-266-5557